

## Frequently Asked Questions

### Green Day – The Saviors Tour Celebrating 30 Years of Dookie & 20 Years of American Idiot

#### Emirates Old Trafford

Friday 21 June 2024

#### WHO IS PERFORMING AND WHEN?

We are delighted to announce that Green Day will be performing live at Emirates Old Trafford on Friday 21 June 2024.

Special guests - Nothing but Thieves and Support and Maid of Ace.

#### WHEN WILL TICKETS GO ON SALE?

Tickets went on general sale on Friday 10 November at 9.30am via Ticketmaster and See Tickets.

#### WHERE CAN I FIND TICKET TERMS AND CONDITIONS?

Please refer to the ticketing terms and conditions according to the ticket provider that you originally purchased tickets from. Terms and conditions are published on the Ticketmaster and See Tickets websites:

[Ticketmaster Link](#)

[See Tickets Link](#)

#### CAN I BUY HOSPITALITY TICKETS?

Hospitality packages are available (subject to availability). Please see the following link for further details:  
<https://emiratesoldtrafford.lancashirecricket.co.uk/concerts/green-day-2024/green-day-hospitality-packages/>

#### ARE CHILDREN ALLOWED TO ATTEND?

Pitch Standing: No under 14s, under 16s must be accompanied by an adult 18+.  
Reserved Seats: Under 16s accompanied by an adult 18+. No children 5 or under.

#### WHAT TIME WILL GATES OPEN?

Gates are scheduled to open at 16:00.

#### WHAT TIME WILL THE CONCERT FINISH?

No later than 22:30.

#### WILL SPECIAL EFFECTS BE USED DURING THE SHOW?

There will be stage level special effects during the Green Day show. No pyrotechnics are scheduled as part of the show.

#### WILL I GET SEARCHED?

All persons will be searched in line with the procedures in place for your safety. We strongly advise that you minimise the number of items you bring as this will speed up your entry. It is now an offence, punishable by up to 3 months imprisonment, to possess a pyrotechnic, flare or similar device whilst attending, entering or inside a concert venue. Anyone in possession of these or any other prohibited

items may be refused entry and the items confiscated. Everyone will be searched on entrance to the concert.

### **CAN I BRING A BAG?**

To speed up your entry, we ask that people do not bring a bag to the event if possible. If you need to bring a bag, this must be no bigger than A4 in size and will be searched. Anything listed on our prohibited items will be confiscated before entry and any bags bigger than A4 will not be permitted into the stadium. Any cameras will need to fit into a small bag that is no bigger than A4 in size. We do not recommend bringing any large/expensive kit to the concert. Please note that there are strictly no left luggage areas.

### **CAN I BRING A PORTABLE BATTERY CHARGER?**

Yes, portable battery chargers will be permitted at this event.

### **WHAT ARE THE PROHIBITED ITEMS?**

Any objects or clothing bearing political statements or commercial identification intended for ambush marketing, large flags, banners, rattles, fireworks, flares, pyrotechnics, air horns, musical instruments, klaxons, smoke canisters, laser pointers, liquids (excluding water) in unsealed bottles, glass, cans, cooking devices, poles, knives, blades and other articles or containers.



### **CAN I BRING FOOD AND DRINK?**

Unopened plastic water bottles up to 500ml or empty 1L hydration bottles will be permitted into the stadium. No other food or drink will be permitted into the venue, but there will be a wide range of refreshments that are available inside the venue. Water refill points are also available around the stadium. If any specific food is needed for special dietary requirements, then a doctor's note will be required on entry.

### **CAN I BUY ALCOHOL AT THE CONCERT?**

There will be multiple bars situated around the venue serving alcoholic and soft drinks. We will be operating a Challenge 25 policy, so please bring identification with you. Forms of ID that will be accepted include passports, cards bearing the "Pass" or a photographic driving licence.

### **CAN I BRING SUNCREAM?**

Suncream will be permitted.

### **CAN I BRING IN AN UMBRELLA?**

Unfortunately, umbrellas are on the list of prohibited items for safety reasons and so they don't block the viewing experience of fellow fans. We therefore advise you to pay particular attention to the weather forecast and dress appropriately for the expected conditions.

### **I HAVE A GENERAL ADMISSION TICKET, WHERE CAN I WATCH THE CONCERT FROM?**

General admission tickets entitle you to access the standing area on the pitch, as well as the unreserved seats in Stand A and Stand B.

### **HOW DO I GET TO EMIRATES OLD TRAFFORD?**

Check out [our directions section](#) to see how to get to Emirates Old Trafford. TFGM's walking route can be viewed via the following link: <https://tfgm.com/travel-updates/emirates-walking-route>.

### **CAN I PARK MY BIKE ON SITE?**

No bikes will be allowed onsite for concert events.

### **ARE THERE ANY BUSES OR METROLINK SERVICES?**

A full Metrolink service will be in operation to and from Manchester City Centre. Please use the following link for more information about Metrolink and bus services: <https://tfgm.com/plan-a-journey>.

### **WHERE CAN I BE DROPPED OFF AND PICKED UP?**

TBC

### **WHERE CAN I PARK?**

The nearest official car parking will be available at Manchester United Football Ground. To pre-book a space, please use the following link: <https://tickets.manutd.com/en-GB/categories/car-parking>. Alternatively, we recommend checking the Your Parking Space website for any spaces that may be available in local area: <https://www.yourparkingspace.co.uk/>. Please search using postcode M16 0PX.

### **WILL THERE BE ANY ROAD CLOSURES?**

There will be road closures in place. These will be confirmed closer to the time.

### **HOW CAN I BUY ACCESSIBLE TICKETS?**

All accessible tickets were available to buy online through Ticketmaster: [ticketmaster.co.uk/search?q=green+day](https://ticketmaster.co.uk/search?q=green+day). All accessible tickets have now sold out.

### **WHERE IS THE ACCESSIBLE AREA LOCATED?**

The accessible viewing platform will be located in front of the Pavilion. Please note that an *Accessible Viewing Platform* ticket will be required to access the dedicated viewing platform. The platform has ample wheelchair space and/or seats for accessible customers and their one carer. The viewing platform has a set capacity, and a valid *Accessible Viewing Platform* ticket will need to be shown for entry to the platform.

### **I HAVE AN ACCESSIBLE STANDING TICKET, WHERE CAN I SIT?**

*Accessible Standing* tickets entitle you access to the pitch standing area as well as the unreserved seats in Stand A and Stand B. The access ticket includes one carer ticket, which must have been selected separately during the booking process. Please note that the seating area is not guaranteed and operates on a first come first served basis.



### **I HAVE AN ACCESSIBLE SEATED TICKET, WHERE CAN I SIT?**

*Ambulant Seated* tickets will have the seat details printed on the ticket. The access ticket includes one carer ticket, which must have been selected separately during the booking process.

### **IS THERE ACCESSIBLE PARKING?**

Please contact the Lancashire Cricket Club ticket office to be added to the accessible parking waiting list for the concert. You can contact the ticket office via [ticketoffice@lancashirecricket.co.uk](mailto:ticketoffice@lancashirecricket.co.uk).

### **I HAVE ACCESS NEEDS, WHICH GATE SHOULD I ENTER THROUGH?**

All our gates are accessible. However, Gate 15 will have a designated accessible lane.

### **CAN I GET ACCESS TO A BAR THAT IS INDOORS?**

Only if you are in receipt of a specified wristband. These are only available to hospitality patrons and guests.

### **WHERE CAN I BUY MERCHANDISE?**

There will be a number of official merchandise outlets located at various points inside the venue. We would advise against purchasing any unofficial merchandise outside the venue.

### **GENERAL ENQUIRIES**

Contact us here: [Contact Us | Lancashire Cricket Club](#)

### **KEEPING UP TO DATE**

You can get up to date information from our website: [emiratesoldtrafford.co.uk](http://emiratesoldtrafford.co.uk), on our Facebook page: [EmiratesOldTrafford](#), or by following [@EmiratesOT](#) on Twitter.