



**Courteeners at Emirates Old Trafford
Saturday 27 May 2017
Supported by The Charlatans, Blossoms and Cabbage**

FREQUENTLY ASKED QUESTIONS

WHAT TIME DO GATES OPEN?

Doors are scheduled to open at 4.30pm and a wide selection of bars and food units will also be open inside the venue at this time. We strongly advise that you arrive early as there will be security and bag checks at each entry point.

WHAT TIME DOES THE CONCERT START?

The first support act, Cabbage, is due on stage at 5:35pm. This will be followed by Blossoms and The Charlatans, with Courteeners taking to the stage about 8:45pm

WHAT TIME DOES THE CONCERT FINISH?

The concert will finish before 10.30pm.

HOW DO I ENTER THE VENUE?

General Admission tickets can enter the venue via any gate on Brian Statham Way, Talbot Road or Great Stone Road. Once inside the venue follow the signs to enter the various General Admission areas.

WILL I GET SEARCHED?

All persons will be searched in line with the procedures in place for your safety. For a list of prohibited items please see Conditions of Entry, Clause 7 [here](#).

We strongly advised you to minimise the number of items you bring as this will speed up your entry. It is now an offence, punishable by up to 3 months imprisonment, to possess a pyrotechnic, flare or similar device whilst attending, entering or being in a concert venue. Anyone in possession of these or any other prohibited items may be refused entry and the items confiscated. Everyone will be searched on entrance to the concert, and we are asking that people don't bring bags to the event

I HAVE A GENERAL ADMISSION TICKET, WHERE CAN I WATCH THE CONCERT FROM?

General Admission tickets give you access to the standing area on the pitch plus all seats in Stands A, Stand B and Stand C and a limited number of seats in Stand E. All General Admission seats are available on a first come, first served basis.

WHERE IS THE ACCESSIBLE AREA LOCATED?

The wheelchair viewing area and accessible seats are located in front of the Red Rose Suite directly opposite the stage and can only be utilised by those with a valid accessible ticket. Customers in the Accessible Area are, for safety reasons, requested to remain in their location for a short period of time at the end of the concert to allow the crowd to disperse.

IS THERE DISABLED PARKING OR A DISABLED DROP-OFF POINT?

Blue Badge parking is available at the Bruntwood Car Park adjacent to the venue and accessible from Great Stone Road. There are a limited number of spaces available at £10 on a first-come first-served basis by calling 0161 868 6868. Please note that this is strictly for Blue Badge holders only and there will be no exceptions to this rule. The disabled drop-off point is also the Bruntwood Car Park.

ARE THERE ANY BUSES OR METROLINK SERVICES?

A full Metrolink service will be in operation to and from Manchester City Centre. An enhanced dedicated bus service will also be running post-concert from Talbot Road to the City Centre.

Please use the following link for more information about Metrolink:

<http://www.metrolink.co.uk/Documents/lccc-travel-leaflet.pdf>

HOW DO I GET TO EMIRATES OLD TRAFFORD?

Check out [our directions section](#) to see how to get to Emirates Old Trafford.

WILL THERE BE ANY ROAD CLOSURES?

The roads around the venue (Brian Statham Way, Great Stone Road, Warwick Road and part of Talbot Road at the front of the ground) will have closures in place during the concert. Brian Statham Way will be closed for the duration of the event, Talbot Road and Great Stone Road will be closed at the end of the event to ensure safe transit of spectators. There will be a diversion signposted via White City Way to Chester Road to bypass the event zone. The closed roads will be opened again when it is deemed safe.

WHERE CAN I PARK?

Car and coach parking is available at Manchester United FC. Sat Nav users should use postcode M16 0RA. Prices are £10 for cars and £25 for mini-busses and coaches and are available to purchase from <http://manunitedcarparking.co.uk/>

ARE CHILDREN ALLOWED TO ATTEND?

Yes, although we do ask spectators to seriously consider the type of event when deciding to bring children. Children under 16 years of age will only be admitted if accompanied by a responsible adult over 18. All children must be in possession of a valid ticket and photo identification may be required at the entrance gate.

CAN I BRING FOOD AND DRINK?

No food or drink will be permitted into the venue but there will be a wide range of refreshments that are available inside the venue. If any specific food is needed for special dietary requirements a doctor's note will be required on entry.

CAN I BUY ALCOHOL AT THE CONCERT?

Yes, however we will be operating Challenge 25, so please bring identification with you. Forms of accepted ID are Passport, Cards bearing the "Pass" or Photographic Driving Licence.

CAN I BRING IN AN UMBRELLA IF IT'S GOING TO RAIN?

Unfortunately umbrellas are on the list of prohibited items for safety reasons and so that they don't block the viewing experience of fellow fans. We therefore advise you to pay particular attention to the weather forecast and dress appropriately for the expected conditions.

CAN I GET ACCESS TO A BAR THAT IS INDOORS?

Only if you are in receipt of a specified wristband. These are only available to hospitality patrons and guests.

CAN I MEET THE ARTIST?

It is very unlikely as every year we are inundated with requests from fans of the featured bands. Please feel free to write to the promoters, who will forward any letters to the band's record company, but we reiterate that it is very unlikely as the band receive many requests for each show.

WHEN WILL I RECEIVE MY TICKETS?

All tickets are sent out to arrive two weeks before the concert. If you do not receive them please contact the ticket agent you originally purchased your tickets from.

ARE THERE ATM'S ON SITE?

There are a limited number of ATMs on site that may incur a charge. Please note there will be no pass-outs once you have entered the ground.

WHERE CAN I BUY COURTEENERS MERCHANDISE?

There will be a number of official Courteeners' merchandise outlets located inside the venue. We would advise against purchasing any unofficial merchandise outside the venue.

GENERAL ENQUIRIES

If your question is not answered on our website or within the Frequently Asked Questions please feel free to call our main switchboard a call on **0161 282 4000**.

KEEPING UP TO DATE

You can get up to date information from our website www.lccc.co.uk on our Facebook page: [facebook.com/LancsCCC](https://www.facebook.com/LancsCCC), or by following these Twitter accounts: @LancsCCC, @gigsandtours, @ticketmaster @EmiratesOT.